

**To:** AmeriHealth Caritas Delaware Providers

**Date:** October 2, 2018

**Subject:** Effective November 8, 2018 claims submitted for laboratory services without the appropriate Clinical Laboratory Improvement Amendments (CLIA) Identification number will be denied.

Effective November 8, 2018, claims submitted without the appropriate CLIA ID will be denied.

The Centers for Medicare and Medicaid Services (CMS) CLIA regulations apply to laboratory testing in all settings including commercial, hospital and physician office laboratories.

You may verify your CLIA certification level and effective dates at [https://www.cms.gov/Regulations-and-Guidance/Legislation/CLIA/CLIA\\_Laboratory\\_Demographic\\_Information.html](https://www.cms.gov/Regulations-and-Guidance/Legislation/CLIA/CLIA_Laboratory_Demographic_Information.html).

To ensure your claims are processed quickly and accurately, please follow the guidelines indicated below:

- For paper claims submitted on the CMS 1500, enter the 10 digit CLIA ID in field 23, which is labeled “Prior Authorization Number” on the CMS 1500.
- For 837 professional electronic claim submissions, enter your 10 digit CLIA ID number in Loop ID 2300 segment/data element REF02 where REF01 = X4.
- The CLIA number entered must be specific to the location where the provider is performing on-site lab testing.
- Claim payments can only be made for dates of service falling within the particular certification dates governing those services.

Denial reasons you may see on your remittance advice related to CLIA are associated to the following denial codes:

<b>Industry Denial Code (CARC/RARC)</b>	<b>CLIA edit associated to Denial code</b>
ZMD	Missing CLIA number on claim



ZME	Claim has multiple CLIA Numbers
ZMF	No CLIA Number on our File
ZMG	CPT Not Covered by CLIA Certificate Type
ZMH	CLIA Number does not cover DOS

AmeriHealth Caritas Delaware is also asking providers to:

- Submit only one CLIA number per claim filed.

AmeriHealth Caritas Delaware requires out of network labs to get an authorization for all services or the claim is denied.

**Note:** Supplying the proper CLIA number does not guarantee payment.

**Questions:**

Thank you for your continued support and commitment to the care of our members. If you have questions about this communication, please contact the Provider Services department at 1-855-707-5818 or your Provider Network Management Account Executive.