



December 2019
ProviderPost

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AmeriHealth Caritas Delaware is on Facebook and Instagram!

Follow AmeriHealth Caritas Delaware on Facebook or Instagram for event information, health tips, member information, and more.

Search for **@AmeriHealthCaritasDE** on either social platform to find us.



Fraud Tip Hotline

1-866-833-9718, 24 hours a day, seven days a week.

Secure and confidential.
You may remain anonymous.



The 2019 Provider Satisfaction Survey is on its way!

Let us know how we are doing by taking a few minutes to fill out the 2019 Provider Satisfaction Survey.

AmeriHealth Caritas Delaware conducts an annual provider satisfaction survey to gain provider feedback on the services provided by the plan. We have partnered with SPH Analytics, an independent research firm, to conduct this year's survey from November through January. If you receive a yellow envelope with a survey enclosed, we highly encourage you to complete it.

The survey is designed to collect measurable data that helps us identify strengths as well as opportunities for improvement.

You can complete the survey one of two ways:

- **Internet:** Complete the online survey by going to <https://survey7.sphanalytics.com/2019Provider-Practitioner> and entering the user name and password that is included in the letter you received. If you have difficulty accessing the online survey, please email 2019Provider-Practitioner@sphanalytics.com.
- **Mail:** Complete the survey and mail it back in the postage-paid envelope to: SPH Analytics, PO Box 5703, Hopkins, MN 55343.

Surveying will end January 28, 2020.

Thank you for your cooperation and for the valuable services you provide our members!

Our mission
We help people:



Get care



Stay well



Build healthy communities

We believe everyone should have access to quality health care and services.



Community Wellness Center

AmeriHealth Caritas Delaware has a Community Wellness Center, located in Bear, that offers wellness events, health screenings, and other resources for our members and the community. Stop in and see us!

At our wellness centers, members can learn how AmeriHealth Caritas Delaware can help them with:

- Health screenings.
- Health education.
- Safety awareness.
- Benefits questions.
- Activities for the kids.
- And more!

Providers are also welcome to use the center for meetings, health education, screenings, or special events.

For more information call 1-302-525-3760 or visit the [Community Wellness Center](#) section of our website.

Location

Glendale Plaza Shopping Center
1142 Pulaski Highway Suite 6A
Bear, DE 19701

[Get directions](#)

Hours

Monday through Friday:
9 a.m. – 5:30 p.m.



AmeriHealth *Caritas*[™]

Delaware

www.amerihealthcaritasde.com