



AmeriHealth Caritas™

Delaware

June 2019

ProviderPost

Articles in this edition

- Electronic funds transfer is available at no cost to AmeriHealth Caritas Delaware providers.
- If you suspect it, report it. Help us fight fraud, waste, and abuse.
- Spring 2019 edition of *Connections* is now available.

**AmeriHealth Caritas
Delaware is on Facebook.**

Search for **@AmeriHealthCaritasDE**
on Facebook to find us.

Electronic funds transfer is available at no cost to AmeriHealth Caritas Delaware providers

AmeriHealth Caritas Delaware contracts with Change Healthcare to give providers the option to receive payments through electronic funds transfer (EFT).

Benefits of using EFT include:

- Prompt, easy, and secure payments.
- No need to go to the bank or use mobile deposit to deposit checks.
- Ability to view and print remittance advices online.
- Ability to work with multiple payers in one easy-to-use application.

To enroll in Change Healthcare ePayment, please call 1-866-506-2830 or [download the e-payment Enrollment Authorization Request form](#).

If you suspect it, report it. Help us fight fraud, waste, and abuse.

We at AmeriHealth Caritas Delaware recognize the importance of detecting, investigating, and preventing fraud, waste, and abuse.

Examples of fraud, waste, and abuse include:

- Accepting kickbacks for patient referrals.
- Violating physician self-referral prohibitions.
- Billing for services not furnished.

As a reminder, AmeriHealth Caritas Delaware providers are required by contract to make medical records accessible to all appropriate government agencies, including, but not limited to, Delaware Health and Social Services (DHSS), the Delaware Division of Medicaid and Medical Assistance (DMMA), the United States Department of Health and Human Services (DHHS), the Centers for Medicare & Medicaid Services (CMS), and/or the Office of the Inspector General (OIG), and their respective designees, to conduct fraud, waste, abuse, and/or quality improvement activities.

Visit our [fraud, waste, and abuse webpage](#) to learn more about reporting fraud, waste, and abuse to the plan.

Fraud Tip Hotline

1-866-833-9718, 24 hours a day, seven days a week.

Secure and confidential.
You may remain anonymous.

Our mission
We help people:



We believe everyone should have access to quality health care and services.



Spring 2019 edition of *Connections* is now available

AmeriHealth Caritas Delaware is pleased to announce the spring 2019 edition of *Connections* — our provider newsletter.

Highlights of this edition include:

- Details on the AmeriHealth Caritas Delaware Member Incentive Program.
- Collecting social determinants of health data to address members' unmet needs.
- Delaware offering the Electronic Health Record Incentive Payment program to eligible providers.
- And more!

[View Spring 2019 *Connections* here.](#)

We hope you will find this edition of our newsletter informative, and we welcome any comments or suggestions you may have.

Please complete our *Connections* feedback survey [here](#).

We value your evaluation.



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www.amerihealthcaritasde.com