



**AmeriHealth Caritas**<sup>™</sup>

Delaware

# October 2020 ProviderPost



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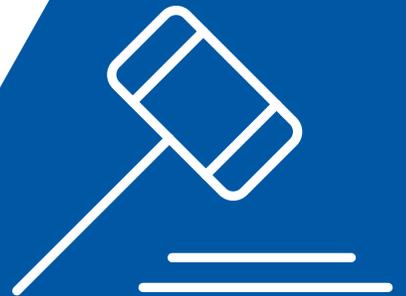
- New Dental Benefit for Adult Members
- Community Resource Hub



## AmeriHealth Caritas Delaware is on Facebook and Instagram!

Follow AmeriHealth Caritas Delaware on Facebook or Instagram for event information, health tips, member information, and more.

Search for **@AmeriHealthCaritasDE** on either social platform to find us.



## Fraud Tip Hotline

**1-866-833-9718**, 24 hours a day, seven days a week.

Secure and confidential.  
You may remain anonymous.



## New Dental Benefit for Adult Members

Effective October 1, 2020, AmeriHealth Caritas Delaware members ages 21 and older are enrolled in the new Medicaid dental benefit.

- The Medicaid dental benefit includes \$1,000 of coverage per year for a wide variety of services including exams, X-rays, cleanings, and fillings.
- Emergency Services: Members may be eligible to receive an additional \$1,500 for qualifying emergency services, if they have exceeded the \$1,000 coverage limit for the year. Dental work must be deemed necessary for emergency purposes.
- All dental services will require a \$3 copayment.
  - Copayments are currently waived during the COVID-19 state of emergency. Providers may not charge any copayments for Medicaid dental services, and will be notified by DMMA when this is reversed.

Dental providers who want to provide dental services to AmeriHealth Caritas Delaware members must be participating in the SKYGEN USA provider network.

To become a participating provider in the SKYGEN USA provider network:

- Visit the SKYGEN USA Contracting Portal at [www.skygenusaproviders.com](http://www.skygenusaproviders.com) and enter code **DE**.
- Review and electronically sign a Participating Dental Agreement.
- Call the SKYGEN USA Network Development Specialists at **1-800-508-6965** with any questions you may have.

Additional information on the new dental benefit can be found here:

- DMMA: <https://www.dhss.delaware.gov/dhss/dmma/>.
- State of Delaware, Division of Medicaid and Medical Assistance Adult Dental Expansion Provider FAQ: [https://www.dhss.delaware.gov/dhss/dmma/files/adult\\_dental\\_provider\\_faq.pdf](https://www.dhss.delaware.gov/dhss/dmma/files/adult_dental_provider_faq.pdf).

If you or your staff have any questions regarding the new dental benefit, please call the AmeriHealth Caritas Delaware Provider Services department at **1-855-707-5818**, or contact your designated Account Executive.

**Our mission**  
We help people:



**Get care**



**Stay well**



**Build healthy communities**

**We believe everyone should  
have access to quality  
health care and services.**

# Community Resource Hub

At one time or another,  
we all need a little help.

AmeriHealth Caritas Delaware provides a free searchable website to connect our plan members with online and local, in-person programs and resources. The Community Resource Hub offers free or reduced-cost local services related to **medical care, housing and food, job training, childcare,** and **more.**

To learn more and help connect your patients with these important services and supports visit [www.amerhealthcaritasde.com](http://www.amerhealthcaritasde.com) > **Wellness Resources.**





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[www.amerihealthcaritasde.com](http://www.amerihealthcaritasde.com)