

New program starting on September 1, 2021 Condition Optimization Prospective Outreach Program

How to Participate in the Condition Optimization Prospective Outreach Program:

Identify and schedule members:

- First, find eligible members in NaviNet by selecting **Practice Documents**, opening a member list, and filtering for the action indicator **Please Schedule Appointment**.
- Once eligible members are identified, contact eligible members to schedule an appointment. *Please note, a letter will also be mailed to eligible members encouraging them to call and schedule an appointment with your office.*

Complete scheduled visits and submit updates:

- As scheduled visits occur, review any chronic condition(s) indicated for the patient (our member) on the Complex Case Management worksheet in NaviNet. Determine if the condition(s) still exist(s).
- After the visit, please:
 - Complete a Complex Case Management worksheet in NaviNet.
 - Submit the medical record for the member visit by
 - Emailing to riskadjustmentprograms@amerihealthcaritas.com; or,
 - Faxing to **1-215-863-5694**.
 - Submit a claim through your normal billing process and include:
 - All diagnosed chronic conditions.
 - **Code 99499** with a **modifier 25** and a **billed amount of \$150**.

Webinar Schedule:

Would you like more information? Join us for 1-hour webinar training sessions that will be conducted by the Risk Adjustment Department team. Refer to the schedule below for dates and times.

Date	Day	Time	Zoom link	Zoom details
September 16	Thursday	2:00 p.m.	https://amerihealthcaritas.zoom.us/j/99959964948?pwd=THNZQ1J6UkJWTGJ3aU55RHBQSGxiQT09	Meeting ID: 999 5996 4948 Passcode: 468216 One tap mobile: 16468769923
September 21	Tuesday	2:00 p.m.	https://amerihealthcaritas.zoom.us/j/91439087354?pwd=dE5PVW91cGpObWtwYUhhcENqTG1kdz09	Meeting ID: 914 3908 7354 Passcode: 680329 One tap mobile: 16468769923
September 23	Thursday	1:00 p.m.	https://amerihealthcaritas.zoom.us/j/95867606095?pwd=czI3STNCSkx2bS9tUFluTiszYWR2QT09	Meeting ID: 958 6760 6095 Passcode: 428291 One tap mobile: 16468769923



Date	Day	Time	Zoom link	Zoom details
September 28	Tuesday	1:00 p.m.	https://amerihealthcaritas.zoom.us/j/92317562721?pwd=ZEpyS3lxbIM0cW9JZ0hwSFRmcTlZQT09	Meeting ID: 923 1756 2721 Passcode: 489889 One tap mobile: 16468769923
September 30	Thursday	9:00 a.m.	https://amerihealthcaritas.zoom.us/j/97678757729?pwd=NytMSk5FQVJHRFBZOHdrWHc5d3BaQT09	Meeting ID: 976 7875 7729 Passcode: 730820 One tap mobile: 16468769923
October 6	Wednesday	1:00 pm	https://amerihealthcaritas.zoom.us/meeting/register/tJcpdOiprzkiE92q8aPw-NwXFQ8V2pckycwi	Meeting ID: 934 3111 2999 Passcode: 500454 One tap mobile: 16468769923
October 7	Thursday	10:00 am	https://amerihealthcaritas.zoom.us/meeting/register/tJEqcOmsrjksG9CF_akmhcUh_XHgl7HxcbP0	Meeting ID: 957 7040 2614 Passcode: 147678 One tap mobile: 16468769923
October 13	Wednesday	2:00 pm	https://amerihealthcaritas.zoom.us/meeting/register/tJwoduGvrTsjEtEAKKHlo4DWSmK-DMAR1GyF	Meeting ID: 985 1873 0985 Passcode: 376101 One tap mobile: 16468769923
October 19	Tuesday	12:00 pm	https://amerihealthcaritas.zoom.us/meeting/register/tJEocumvpzMoGtaWibB BQx6DuDi7wVVqUDSz	Meeting ID: 955 5079 8202 Passcode: 046465 One tap mobile: 16468769923
October 27	Wednesday	11:00 am	https://amerihealthcaritas.zoom.us/meeting/register/tJEod-irrDMoHtRrHmgOITwJ_NKfyajMW6C5	Meeting ID: 955 0132 8240 Passcode: 049971 One tap mobile: 16468769923
November 2	Tuesday	9:00 am	https://amerihealthcaritas.zoom.us/meeting/register/tJwkdOyvqj0rHtc5xqrrHBPcRXYxlZfS5kFM	Meeting ID: 989 3574 6143 Passcode: 437723 One tap mobile: 16468769923
November 10	Wednesday	1:00 pm	https://amerihealthcaritas.zoom.us/meeting/register/tJApfuigrTIsE92mFIN7pr mOEWOOfmsIZhfPU	Meeting ID: 944 9183 9699 Passcode: 033921 One tap mobile: 16468769923
November 17	Wednesday	12:00 pm	https://amerihealthcaritas.zoom.us/meeting/register/tJcufuCVqzoiHdWUisAwO9mfuOU0fJdIXMZK	Meeting ID: 933 9975 1871 Passcode: 286439 One tap mobile: 16468769923

Date	Day	Time	Zoom link	Zoom details
November 18	Thursday	12:00 pm	https://amerihealthcaritas.zoom.us/j/98962600462	Meeting ID: 989 6260 0462 Passcode: 707234 One tap mobile 16468769923
December 7	Tuesday	9:00 am	https://amerihealthcaritas.zoom.us/j/94315249553	Meeting ID: 943 1524 9553 Passcode: 998522 One tap mobile 16468769923
December 14	Tuesday	12:00 pm	https://amerihealthcaritas.zoom.us/j/91604965507	Meeting ID: 916 0496 5507 Passcode: 222596 One tap mobile 16468769923

Questions:

If you have any questions, or would like more information regarding this new program, please contact your provider Account Executive.