



DELAWARE HEALTH AND SOCIAL SERVICES

EVV

Delaware Division of Medicaid and Medical Assistance
Electronic Visit Verification (EVV)

ATTENTION

The Delaware EVV system (AuthentiCare) will **NOT** go-live on January 1, 2021. Once a decision on a new go-live date is made, you will be notified of the date.

This delay will give us additional time to ensure a smooth implementation.

While the overall system implementation will be delayed, please continue with your efforts towards implementation. If you are using a third-party EVV system, please move forward with collecting EVV visit data as of January 1, 2021. This will enable you to upload your visit data to the AuthentiCare aggregator when AuthentiCare is implemented.

If you are planning to use AuthentiCare as your EVV solution, it will not be necessary for you to collect visit data during this delay. If you have received state-issued devices, please ensure they are safely stored.

DMMA will communicate additional updates in the New Year. If you have any questions regarding this delay, please send us an email at DHSS_DMMA_EVV@delaware.gov.