



AmeriHealth Caritas[™]

Delaware

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ProviderPost



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Follow AmeriHealth Caritas Delaware on Facebook or Instagram for event information, health tips, member information, and more.

Search for **@AmeriHealthCaritasDE** on either social platform to find us.



Fraud Tip Hotline

1-866-833-9718, 24 hours a day, seven days a week.

Secure and confidential.
You may remain anonymous.

Delaware Division of Public Health Healthy Heart Ambassador Blood Pressure Self-Monitoring Program

Help your patients improve their hypertension with a new evidence-based program that empowers them to manage their high blood pressure (BP) while learning ways to eat healthier and be more physically active.

In this exciting no cost program from the Delaware Division of Public Health, specially trained health coaches teach simple yet proven ways for patients to:

- Manage and understand BP.
- Measure and track their BP.
- Set and achieve health goals.
- Identify and control triggers that can raise BP.
- Adopt healthier eating habits.
- Increase physical activity.

Your patients will receive, at no cost:

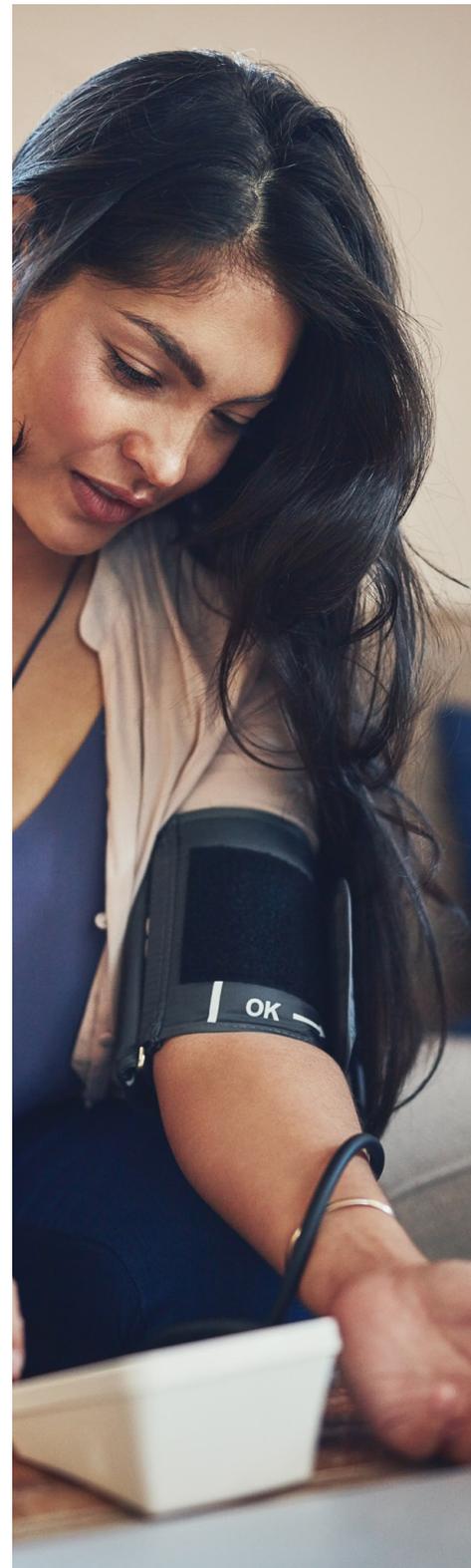
- A BP monitor (if needed) and training on how to measure and track BP at home.
- Virtual one-on-one support from specially trained facilitators and virtual learning sessions over a four-month period.
- Cooking demonstrations and nutritional education that will build confidence to buy, prepare, and cook affordable, delicious heart-healthy meals.
- Support to help your patients make real changes for heart health.

Participation requirements:

- Older than 18 years of age.
- Have a high BP diagnosis or were prescribed a medication for high BP.
- No cardiac events in the past one year.
- Do not have atrial fibrillation or other arrhythmias.
- Do not have or are not at risk for lymphedema.

Program referrals:

You can refer patients to this program via a direct referral by calling **1-302-208-9097**, patient portal/text messaging, or a referral letter. Email **DHSS_DPH_HHA@delaware.gov** or contact Robina Montague at **1-800-642-8686, ext. 7814** for more details.

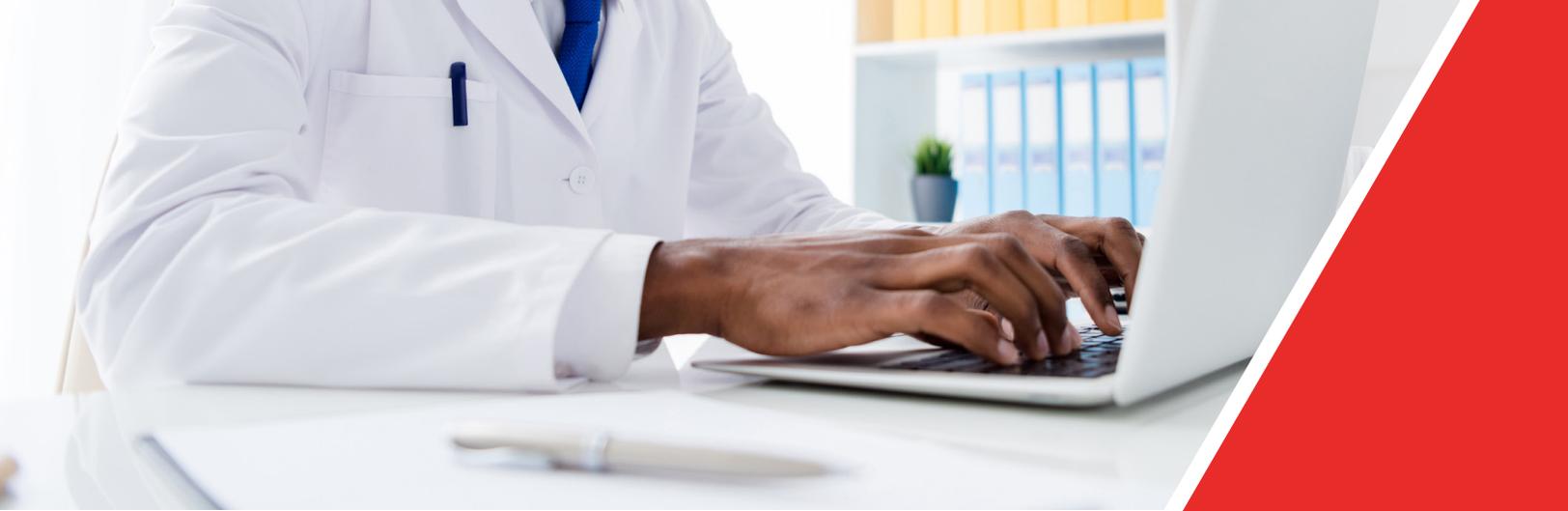


Community Resource Hub

At one time or another,
we all need a little help.

AmeriHealth Caritas Delaware provides a free searchable website to connect our plan members with online and local, in-person programs and resources. The Community Resource Hub offers free or reduced-cost local services related to **medical care, housing and food, job training, child care, and more.**

To learn more and help connect your patients with these important services and supports, visit www.amerihhealthcaritasde.com > **Wellness Resources.**



Providers Are Now Able to Run NaviNet Reports at the Tax ID Number (TIN) Level

AmeriHealth Caritas Delaware providers now have the ability to run certain NaviNet reports at the TIN level instead of by individual provider ID number.

AmeriHealth Caritas Delaware is very happy to announce that we have enhanced NaviNet to give providers the capability to run certain reports on a “RollUp” basis. Instead of having to run a report for each of the Provider ID numbers that may exist for your group, you can now run one report with data consolidated for the practice at the TIN level. The specific reports that can be run at the RollUp TIN-level are:

Administrative Reports

- Claims Status Summary RollUp.
- Panel Roster Report RollUp.

Clinical Reports

- Admit Report RollUp.
- Care Gap Query RollUp.
- Discharge Report RollUp.

To create a RollUp report in NaviNet:

1. Under **Workflows for this Plan** on Plan Central, select **Report Inquiry**.
2. Select either **Administrative Reports** or **Clinical Reports**.
3. Select the specific report you would like to run.
4. Select any of the “Group Name – PIN” options available in the **“*Choose a Provider Group”** drop-down menu.
5. Click **Search**.

Please contact your Provider Network Account Executive if you have any questions.

Our mission
We help people:



Get care



Stay well



Build healthy communities

We believe everyone should have access to quality health care and services.



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